

Appendix 1.- Interview Guides

| Interviewee Category | Broad Question | Probes |
|------------------------------|---|--|
| Primary Team & Nursing Staff | <ul style="list-style-type: none"> • Has the Rapid Response Team ever been called for one of your patients? • Tell me about a time when the rapid response team was called for one of your patients. | <ul style="list-style-type: none"> • What were positive aspects of the experience? • What were negative aspects of the experience? • Why was the Rapid Response Team called? • Tell me what is it like to work with the rapid response team? • What is your general sense of how the situation had been handled and resolved? • What are some of the positive things about the Rapid Response Team that would make you want to call them? • What are some of the barriers to calling the Rapid Response Team? Have you ever called a Rapid Response Team yourself? Tell me about that experience. |
| Administrators | <ul style="list-style-type: none"> • Tell me about the planning that was involved with implementing the Rapid Response Team. | <ul style="list-style-type: none"> • What has surprised you the most about the Rapid Response Team? • Tell me how did the idea of building an adult Rapid Response Team first come about? • Describe the positive aspects of the Rapid Response Team? • Describe the negative aspects of the Rapid Response Team? |
| RRT Members | <ul style="list-style-type: none"> • How long have you been assigned to a Rapid Response Team? • Tell me what the overall experience has been like? • Tell me about the most recent or the most memorable time you have had to respond to a Rapid Response Team call. Tell me the story in as much detail as possible. | <ul style="list-style-type: none"> • Describe some positive aspects of the experience. • Describe some negative aspects of the experience. • What was your general sense of how the situation had been handled and resolved after the situation had ended? • Did you learn anything new from the experience? |

